

CONTACT

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contact@connectproject.be

Driving licence (B)

LANGUAGES

French	Native
Arabic (Morocco)	Native
Dutch	B1
English	B1

PROJECT MANAGEMENT

Methodologies

PRINCE2 · ITIL · Agile · SLA · KPI

Reporting & deliverables

As Is / To Be · SSV · As Built · PM Book · Dashboards

Tools

Jira · Trello · Business Central / NAV · Microsoft 365 · Teams · Visual Studio

Entrepreneurship

Business Model Canvas · SWOT · Financial plan · Budgeting

NETWORKS & INFRA

Optical fibre · GPON · WiFi / WLAN · Cisco Meraki · LAN / VLAN · SD-WAN · IPsec VPN · Firewall · Switch / Router · AP / Controller · Telecoms

Tarik Agnaou

IT & Infrastructure Project Manager

PROFILE

Project manager with over 20 years of experience in IT and telecommunications, including more than 10 years leading projects and managing teams, notably within the Brussels public sector. A hybrid profile combining technical rigour (networks, software development) with people leadership, I bring multidisciplinary teams together around projects with strong technological and social impact. I am looking for a position as **IT Project Manager** or **IT Operations Manager** to lead large-scale digital transformations.

20+ years
of experience in IT & telecoms

Project Manager
IT, infrastructure & digital transformation projects

8 years
as team leader at Proximus

PROFESSIONAL EXPERIENCE

Wallonia-Brussels Federation — IT Teacher

Since Nov 2026

- **Lower secondary:** technical & technological education (FMTT), digital skills (FNUM), technology education (EPT) and computing.
- **Upper secondary:** business computing.

IRISnet — Project & Delivery Manager

Nov 2021 – Jun 2025

Operations Technician → Service Delivery → Project & Delivery Manager

€5.6M
regional budget overseen

112
schools connected via fibre

180
schools with Cisco Meraki WiFi

- **Scope:** rollout of digital infrastructure for Brussels secondary schools — 112 schools connected by optical fibre to the IRISnet network, 180 schools equipped with Cisco Meraki WiFi, some sites connected via SD-WAN / IPsec VPN.
- **Clients:** schools, Brussels-Capital Region institutions, the 19 municipalities and police zones.
- **Budget & resources:** oversight of a €5.6M regional budget dedicated to school connectivity and coordination with school governing bodies.
- **Project control:** strategic planning (Trello), definition of technical milestones and delivery against critical deadlines.
- **Management:** leadership of field teams (technicians, installers) and direct interface with external contractors and schools.
- **Problem solving:** technical arbitration on complex connectivity issues in school environments.

NTT · BKM · Orange · Jacops

Immo Bridge — Site Manager

Mar 2018 – Mar 2019

- Planning of construction sites and crews, progress monitoring and quality control.
- Issuing and approving technical quotes.

DEVELOPMENT

Languages & frameworks

C# / .NET · Blazor · MVC · Entity Framework · REST API · C / C++ · Pascal / Delphi

Architecture

DDD · CQRS · Microservices · VM

Data & web

MySQL · Node-RED · WordPress · jQuery · ASP.NET

EDUCATION

CESS — Industrial Computing
Belgian upper secondary education certificate

Intensive training (Sep 2019 – Mar 2020)
C# .NET, microservices, databases

Additional training
C#, ASP.NET, jQuery, SEO and marketing

CERTIFICATIONS

UEFA C Certificate
Recognised by ADEPS — youth coach (animateur)

Brevet B
Recognised by ADEPS — coach (initiateur)

PROFESSIONAL EXPERIENCE (CONTINUED)

T-Knix Services — IT Consultant & Digital Project Manager (owner)
Jul 2011 – Dec 2018

Self-employed activity run alongside Proximus

- Supporting SMEs in their digital transformation and managing telecom deployments.
- Project launches: Business Model Canvas, SWOT analysis, financial plan.
- Helped launch Poppy in Antwerp; sales and installation of Allo Cloud products, cash registers and payment terminals.
- Design of business applications and creation of websites.
- Advice on internal networks and data security for local organisations.

Proximus — Team Leader
Feb 2009 – Dec 2018

Telecom Technician (Feb 2009 – Jul 2010) → Team Leader (Aug 2010 – Dec 2018)

Managed a team of technicians, organised field interventions, monitored quality and resolved technical issues in telecommunications.

Xerox — Digital Printing Operator
Jun 2002 – Dec 2008

Operational experience in a digital printing environment.

DEVELOPMENT PROJECTS

Sports club administration — website for the administrative and sports follow-up of members and teams.
WordPress

Accounting assistant — automatic conversion of CSV files into CODA bank statement files.
C# Blazor Server · microservices · DDD & MVC

VOLUNTEER COMMITMENT

FC Anderlecht Sport Milan — President
Since Jul 2025

- **Turnaround management:** took over a club in difficulty and set up a 5-year recovery plan.
- **Administration:** running the non-profit organisation (ASBL), grant applications and development of local partnerships.
- **Social impact:** coaching and training young players, with a focus on women's football.